

# PENARTH SWIMMING & WATER POLO CLUB PRIVACY NOTICE FOR OUR JUNIOR MEMBERS



We at the Penarth Swimming & Water Polo Club want to make sure all the personal details we hold about you are safe and secure, so we have put together this note to tell all of our junior members, how we make sure we just do that and what to do in case you have any questions for us or want to see what information we have. We are, what is known as, **a data controller**. This means we have control over how your details are used and who we pass them to.

Sometime organisations like ours need to appoint an individual called a “**Data Protection Officer**” to make sure that we are being very careful with your information. We don’t need to have Data Protection Officer, but we have decided to put together a team of people instead to make sure your details are safe. They can be contacted via our website at <https://www.penarthswpc.org.uk/contactus.htm>.

## 1. **WHAT TYPE OF DETAILS DO WE COLLECT FROM YOU?**

We might collect the following **personal details** about you during before, during or after your time as a member, such as:

- details of how we can contact you, such as your name, email address, where you live and phone number;
- your birthday;
- your gender;
- membership details including when you signed up to be a member and any date you decide to leave us;
- all records of when you contacted us or we contacted you on the phone or by email or when you asked us to do something;
- any bank details belonging to your parent or guardian so that we can receive payments from you and details of any payments you make;
- records that tell us when you were at our events or competitions;
- videos and photos of you;
- details of family members, coaches and other people we might need to contact in case of an emergency;
- records of your time trials, including any competition results, what events you have attended and how well you are performing on any development programme you are registered to;
- any disciplinary information or details of any issues you have with us or we have with you.

## 2. **SPECIAL CATEGORIES OF PERSONAL INFORMATION**

We may also hold what is called “**special information**” such as any information about your health including any continuing illness, disability or medical conditions.

In the table below we refer to these as the “**special reasons**”.

## 3. **WHERE DO WE GET THIS INFORMATION FROM?**

We will normally collect personal information about you when you become a member of Penarth Swimming & Water Polo Club.

## 4. **HOW DO WE USE YOUR INFORMATION?**

In some cases we might need the information you have given us to make sure we can do what we say we are going to do with your details. Other times, we may not need it, but if we don’t have it, we may not be able to provide you with the best possible service.

If you have told us we can use your information in a certain way, you can tell us to stop using it at any time, by contacting the Club Secretary.

What do we use your information for?	What type of information do we use?	What reason do we have to use it (this is the boring legal bit...)
<b>To make sure your membership with us runs smoothly and we can provide the very best service for you.</b>	All contact and membership details.	We need all this information to make sure we do a good job in managing your membership with us.
<b>To send you information which we think you might like based on the type of membership account you have with us such as details about competitions and events we are running.</b>	All contact and membership details.	We need all this information to make sure we do a good job in managing your membership with us.
<b>To send you other information we think you might like or which you have asked us to send to you.</b>	All contact and membership details.	<p>Only where you have told us you want to receive this type of information.</p> <p>If you are under the age of 13 your parent or guardian must have given their consent to allow us to send you marketing messages.</p>
<b>We will keep all of your details on our files.</b>	All of your personal details.	<p>It is in our interests to hold your details on file so we can deal with any issues with your membership and to make sure we do a good job in managing your membership. Sometimes we may have to keep your details because the law tells us we have to.</p> <p>If we use any '<b>special information</b>', we will only do so on the basis of one of the '<b>special reasons</b>' we talked about above.</p>
<b>To promote the sport, our events and membership packages.</b>	Any photos or videos of you.	Only where you have told us you are happy to use our photos.
<b>To make sure we are keeping up with health and safety.</b>	Details of the events and competitions you have attended.	<p>It is in our interests to make sure we provide you and others like you with a safe place to play your sport.</p> <p>Sometimes we may have to keep your details because the law tells us we have to.</p>
<b>To register you on to and keep track of any events and competitions you attend.</b>	Details about your performance (but we won't use any ' <b>special information</b> ') and the events or competitions you have attended.	We need all this information to make sure we do a good job in managing your development through the performance programme.

<p><b>We will use your details to assess your performance and to find out what else we can do to help you improve your development and training with us.</b></p>	<p>Details about your performance and the events or competitions you have attended.</p> <p>We might also hold details about your health and any club or county membership.</p>	<p>We need all this information to make sure we do a good job in managing your development through the performance programme.</p> <p>If we use any information about your health, we will only do so on the basis of one of the <b>'special reasons'</b> we talked about above</p>
<p><b>To arrange for any trip or transportation to and from an event.</b></p>	<p>Any details of family members and emergency contacts, and details about your health.</p>	<p>We need all this information to make sure we can make arrangements for any trip you go on.</p> <p>If we use any <b>'special information'</b>, we will only do so on the basis of one of the <b>'special reasons'</b> we talked about above.</p>
<p><b>We might use details about your health (including any injuries or disability) to make sure you are playing in a safe environment and to ensure you are well enough to participate.</b></p>	<p>Details about your health.</p>	<p>We will only use this <b>'special information'</b>, on the basis of one of the <b>'special reasons'</b> we talked about above.</p>
<p><b>To put together all the information we need in case there are any disciplinary or other issues with your membership.</b></p>	<p>All of your personal details.</p>	<p>It is in our interests to make sure we provide you and others like you with a safe and fair place to play your sport.</p> <p>If we use any <b>'special information'</b>, we will only do so on the basis of one of the <b>'special reasons'</b> we talked about above.</p>
<p><b>To make sure we are fairly offering opportunities to everyone.</b></p>	<p>Name, your birthday, gender, details about your health and performance.</p>	<p>It is in our interests to make sure we provide you and others like you with the same opportunity to get into sport.</p> <p>If we use any <b>'special information'</b>, we will only do so on the basis of one of the <b>'special reasons'</b> we talked about above.</p>

**5. HOW CAN YOU STOP US FROM MARKETING TO YOU?**

Sometimes we may wish to contact you by email, post or text message to tell you about things relating to your membership. We will only do this if you have told us you are happy to receive these messages and you can tell us to stop at any time by letting us know us at <https://www.penarthswpc.org.uk/contactus.htm> or by informing the Club Secretary.

**6. WHO ELSE MAY USE YOUR DETAILS?**

We may send your details to others to help us run our organisation. These are:

- **Anyone you have said you are happy for us to send your details to.**
- **To any regional or governing body:** to help us manage your membership.
- **The Government or our regulators:** where the law tells us to do so or to help them with any investigations.
- **Police, law enforcement and security services:** to help them with any investigation, prevention of crime or matter of national security.

7. **ARE YOUR DETAILS SAFE?**

We have put in place security measures to make sure your details don't go missing or get used in a way they shouldn't be.

8. **HOW LONG DO WE KEEP PERSONAL INFORMATION FOR?**

We collect personal details from you for different reasons and so we might keep it for different lengths of time. For example, we might have to keep it for a long time for legal reasons, but most of the time, we will keep your details for 1 year after you last get in touch with us.

It is important to make sure that the details we hold about you are accurate and up-to-date, so make sure you let us know if anything like your email address or phone number changes. You can normally do this by contacting the Club Secretary.

9. **WHAT ARE YOUR RIGHTS?**

***Did you know you can ask us to do lots of things with your details?***

You can ask us:

- to tell you how your details are being used;
- to provide you with a copy of all details we hold on you;
- to correct some of the details we hold if they are not correct or out of date like your contact details for example;
- to delete all of the details we hold on you (unless we have a good reason not to!);
- to stop using your details in a certain way;
- to send your details to another organisation like any other club you may decide to move to;

Some of the rights may not always apply to the personal details we hold for you as there are sometimes requirements and exemptions attached which means we need to hold on to certain information and other times the rights may not apply at all.

10. **WHAT HAPPENS IF WE NEED TO CHANGE THIS NOTICE?**

Keep an eye out for changes to this notice online. If we make big changes the version date at the bottom of the notice will be updated. Of course where we are required to do so by law, we will ask for your permission before we change the reason for using your details.

11. **HOW CAN YOU GET IN TOUCH?**

If you have a question or a complaint, you can always get in touch with one of our team via the Club Secretary or through the website at <https://www.penarthswpc.org.uk/contactus.htm>

**Version dated 1st January 2019**